

RETURN TO:

Mayflower Transit, LLC P.O. Box 26150 Fenton, MO 63026-1350

В

Your Mayflower Agent

**Claim Form** 

See reverse side for instructions

ORDER FOR SERVICE NUMBER:

Sustomer Name		-	-	Home Telephone	5	Office relephone		E-Mail Address	88		
lew Address			City	ζς	State	ďΖ	Delivery Date		_	WAS SHIPMENT IN WAREHOUSE?	PMENT FOUSE?
Old Address			City	SS ,	State	Ζp	Pick-up Date	/		YES	2
			EMPL	EMPLOYED BY							
WHAT WAS DECLARE	TWAS DECLAR	WHAT WAS DECLARED VALUE PROTECTION? 60e/LB.	\$1.25/LB.	FULL VALUE PROTECTION							
-		. 2	8			4	5	9	HOME OF	HOME OFFICE USE ONLY	YJNC
Inventory	Article weight	Article description	Description of loss / damage	amage	Date of purchase/ Age of item	Cost to replace	Amount claimed	Carton damaged? Yes or No	C/S \$ or R=repair	<b>4</b>	Resp. party
38	40 LBS.	END TABLE	scroffc/Ke/Ab/IV	FUPLE	4 YPS	\$275.00	\$50.00	N/A			
							í				
					-						
			·								
							!				
I AW THE OWNE STATEMENTS M KNOWLEDGE A WITHHELD, DOT	ER OF THE PRO ADE INTHIS ST AND BELIEF, A REGULATIONS RECEIVED BY	I AM THE OWNER OF THE PROPERTY DESCRIBED. I DID NOT CAUSE OR CONTRIBUTE TO STATEMENTS MADE INTHIS STATEMENT OF CLAIM AND ANY ATTACHED DOCUMENTS ARE IT KNOWLEDGE AND BELIEF, AND CONSTITUTE MY COMPLETE AND ENTRE CLAIM. NO WITHHELD. DOT REGULATIONS REQUIRE THAT ANY CLAIM FOR LOSS, DAMAGE OR DELAK CLAIMANY AND RECEIVED BY CARRIER WITHIN 9 MONTHS FROM DATE OF DELIVERY. SEE	OR CONTRIBUTE TO THE DA ED DOCUMENTS ARE TRUE AN DENTRE CLAIM. NO MATE SS, DAMAGE OR DELAY MUST TE OF DELIVERY, SEE GENER	THE DAWAGE SET FORTH HEREIN. ALL ITRUE AND CORRECT TO THE BEST OF MY IO MATERIAL INFORMATION HAS BEEN AY MUST BE SUBMITTED IN WRITING BY EGENERAL INSTRICTIONS ON BEVENSE	AIL R FMY E SEEN E G BY M						
SIDE FOR ADDI	TIONAL INFORM	матюм.									
SIGNATURE Se ci Aiman	RE ANT			DATE / /	∠ έŋ						

SIGNATURE OF CLAIMANT X S0050 PR. 804

DATE

We are sorry you have found it necessary to report a claim. Mayflower attempts to settle all claims in an equitable and timely manner. We appreciate your cooperation in filling out the form on the reverse side. Upon receipt of the form, a file will be established and assigned to an adjuster. You should receive a letter within 3 weeks of receipt of the claim form in acknowledgment.

#### **General Instructions:**

- A. Please retain the damaged articles, including shipping cartons. These items must be available for inspection.
- B. Time limit for filing claim is 9 months from date of delivery or conversion to permanent storage. The 9-month claim filing period does not apply to government, military and some national account contracts. Contact your booking agent, transportation management office or move coordinator for specific claim filing information.
- C. Please have shipping documents available at time of inspection.
- D. Transportation charges must be paid prior to claim settlement.

### **Helpful Hints:**

- A. The **ORDER FOR SERVICE NUMBER** must be referenced on claim form and any subsequent correspondence or inquiries. If not already entered on the claim form, this number can be found at the top right hand corner of the Bill of Lading. This number also appears on the top right hand corner of the Order for Service.
- B. Complete top portion of form thoroughly, Include zip codes with addresses and area codes with telephone number. Please give us the phone numbers where you can be reached during normal business hours.
- C. Complete all columns for articles claimed:
  - 1. Not providing Inventory Numbers may delay the processing of your claim.
  - 2. Give a brief description of article claimed including make and model number if applicable, (COFFEE TABLE, TV XYZ, MODEL 123).
  - 3. Describe the extent, location and nature of damage, SCRATCH TOP RIGHT EDGE, OR LEFT REAR LEG BROKEN).
  - 4. Indicate the article's replacement cost today for same, or similar articles.
  - 5. Enter the amount you are claiming in settlement. The CLAIM FORM is not complete without this amount.
  - 6. If the claimed item was packed, please indicate whether the carton was damaged by marking YES or NO in the appropriate column. This information is important since we allocate responsibility to the party responsible for the reported damage.
- D. If additional space is required, please be sure attached pages include the same information requested on this form.
- E. The claim must be signed and dated. Failure to sign will result in the form being returned for signature.
- F. Be sure all unpacking has been accomplished, and all items checked, before submitting claim.
- G. Do not have any items repaired unless we advise you to do so.

## **SAMPLE**

		2		Date of pur- chase/	1	5.	6. Was
Inventory	Article	Article	Description of/loss		Cost to	l	damaged?
number	welght	description	damage	of Item	replace	claimed	yes no
38	40 lbs.	End table	Scratched top	4 yr.	\$275.00	\$50.00	N/A
15	30 lbs.	Glass bowl	Broken	8 mth.	\$22.50	\$22,50	No

# Minimum Filing Requirements

Federal regulations establish the minimum filing requirements as a "communication in writing from a claimant filed with a proper carrier within the time limits specified in the bill of lading or contract of carriage for transportation, and (i) containing facts sufficient to identify the baggage or shipment (or shipments) of property involved, (ii) asserting liability for alleged loss, damage, injury or delay, and (iii) making a claim for the payment of a specified or determinable amount of money, shall be considered as sufficient compliance with the provisions for filing claims embraced in the bill of lading or other contract of carriage."

### PLEASE RETURN THIS FORM TO:

Mayflower Transit, LLC

Claim Dept. or P.O. Box 26150 Fenton, MO 63026-1350

Your Mayflower Agent

530530-B Rev. 8-04